



erwin Data Intelligence - DQLabs

Configuration Guide - SMTP

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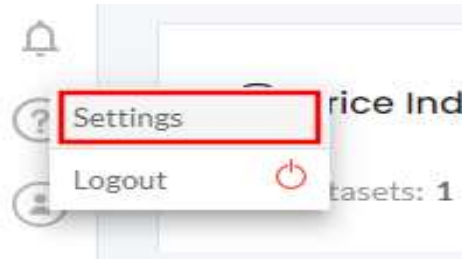
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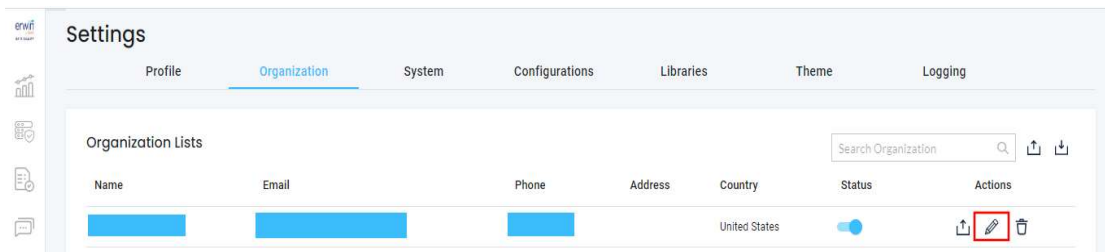
SMTP Configuration

Steps to configure SMTP in the DQLabs portal

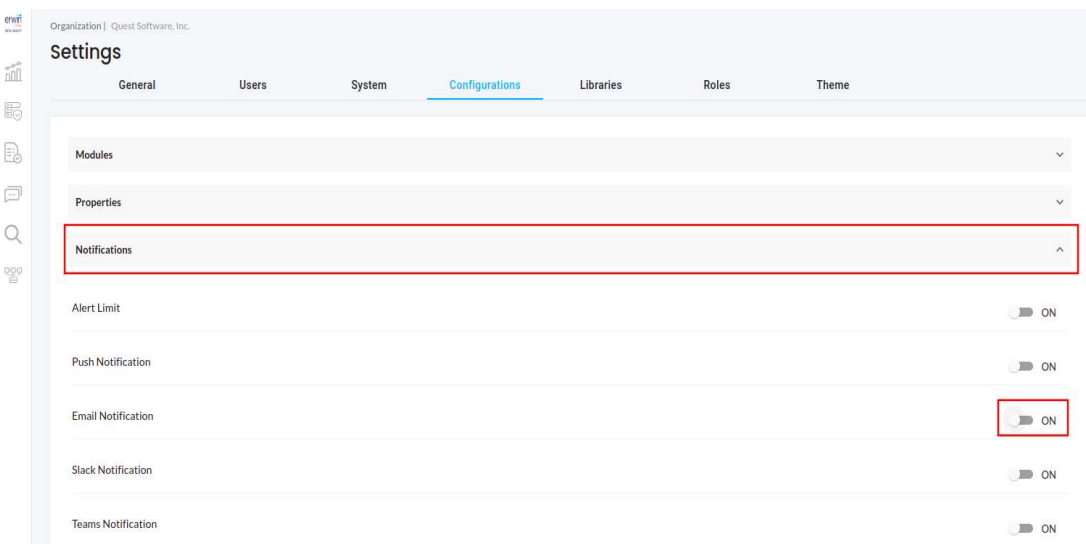
- After logging into the platform, Navigate to the settings page. Click User > Settings.



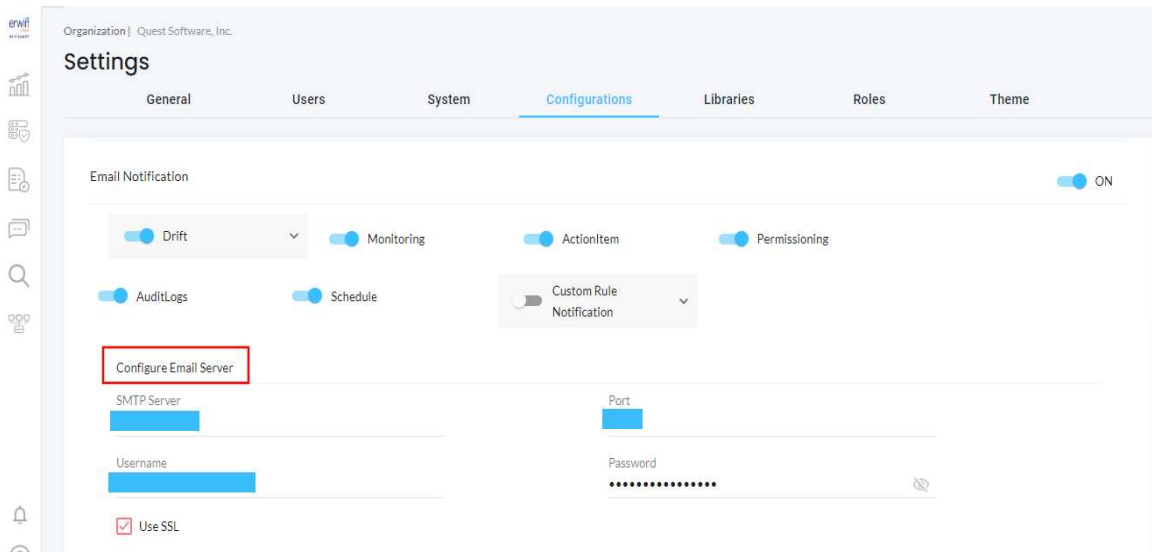
- Under settings click on the Organization tab > edit icon



- Now click on the configurations tab > Expand notifications and Enable email
- Notifications.



- Under Email Notification > configure the SMTP credentials under “Configure Email Server”.



- We support TLS model SMTP server configuration with username and password in the port 587. If user using port 25 in their on-premises, user need to confirm port 25 is Opened in the machine outbound rule.
- DQLabs also supports all SSL modes but the DQLabs installed machine also should have subdomain of DNS and it should be in 443 else the user will get the mail as spam. (Please ignore this step if the user received the mail in inbox)
Example: if the mail sender id was user@dqlabs.ai, then DQLabs installed machine Should be like app.dqlabs.ai and should have SSL certificate to handshake with SMTP server.